Committee(s):	Date(s):
Health and Wellbeing Board	1 April 2014
Subject:	Public
Healthwatch City of London Update	
Report of:	For Information
Chair Healthwatch City of London	

### Summary

The following is Healthwatch City of London's regular update report to the Health and Wellbeing Board. At the last meeting 30<sup>th</sup> January, Members suggested that Healthwatch's updates be split to reflect activities more relevant to either the Health and Wellbeing Board, or to the Health and Social Care Scrutiny Board, who also receive updates. These changes have been reflected in this report.

This update covers the following points:

- Healthwatch City of London priorities for 2014/15.
- Evidence session with the London Assembly Health Committee

## Recommendation(s)

Members are asked to:

Note this report, which is for information only

### **Main Report**

### **Background**

1. The recent focus of Healthwatch City of London has been on agreeing and consulting on our priorities for 2014/15 and in developing our mission statement. Since our last report in January we have established, through intelligence from resident and worker feedback, the areas of health and social care that have been highlighted as important. Our priorities have been agreed by the Healthwatch City of London Board and are currently out for consultation with our members and stakeholders. These are presented in the summary below.

#### **Current Position**

2. The Healthwatch City of London board agreed, after a vote at the last board meeting that the preferred mission statement is:

"Shaping the best quality health and social care now and in the future for all in the City of London."

With a strapline and acronym of:
Community Involvement Transparency Your City

- 3. Healthwatch City of London submitted its first monitoring report on 27 February for the first period April to December 2013 and will submit the next report in May 2014.
- 4. Detailed below are some activities which have taken into account member feedback from the last two months.

### Healthwatch City of London Priorities for 2014/15

- **5.** After discussion at the board development day and agreement at our board meeting Healthwatch City of London has agreed the following priorities which have been circulated to stakeholders for comment. Each priority is linked to the Health and Wellbeing Board Strategy and the CCG strategy.
- 6. The four priorities agreed for consultation are:
  - Public Health and Community Services
  - Mental Health
  - Dementia
  - Integrated Care

#### Evidence Session with the London Assembly Health Committee 6 March 2014

7. Chair of Healthwatch City of London, was invited to give evidence to the London Assembly Health Committee to represent the views of local Healthwatch in London. The main purpose of this meeting was to discuss the reforms for health service provision and public health as set out in the Health and Social Care Act 2012. The evidence provided by the Chair covered the following areas:

#### Whether the 2012 health and social care reforms were working

- 8. From a Healthwatch perspective the opportunity to provide the user voice for all people from birth to older people was welcome. Often families cannot be pigeonholed when it comes to health and wellbeing as one person in a family's condition will impact on other family members.
- 9. The opportunity to represent the user voice on the health and wellbeing boards was a real opportunity to bring the user voice into the general policy and decision maker discussion.
- 10. The Chair mentioned in relation to the City that **having housing in the same portfolio as social care was beneficial** as often the two impact on each other and this is an advantage unique to the City.
- 11. The Chair also mentioned that the Barbican residents meeting, which brought senior people in the corporation together with local residents, was a good example of **user involvement**.
- 12. Other points raised by the Chair at the meeting:
  - The importance of investment in long term preventative care
  - The need to take a cross rail approach to investment in preventative care
  - The need to focus on pharmacies for health and wellbeing advice

• The Chair also emphasised the need to use plain language instead of jargon when speaking to the community about health and social care

#### Conclusion

13. The Chair will report back on items raised in this report in the next report to the Health and Wellbeing board. This will include the results of our current consultation on our priorities and mission statement and information on current activities.

# **Appendices**

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